WHAT IS CLAIMED IS:

1.   Method of customizing a decision-tree based control
process that enables access to a data processing system
5   from one of a plurality of clients, the method comprising:
      defining the decision-tree based control process, the
decision tree being comprised of inter-linked decision
nodes;
      retrieving user-information associated with a user
10   seeking access to the system;
      determining, from the user-information, a user entry
decision-node; and,
      configuring the control process to enable the user to
access the system from the client at the user entry
15   decision-node.

2.   The method of Claim 1, further comprising:
      identifying the user.

20   3.   The method of Claim 1, wherein the user selects the
user entry decision-node.

4.   The method of Claim 1, further comprising:
      executing a security process for temporarily
25   interrupting the customization of the control process.

5.   The method of Claim 1, further comprising:
      determining the user entry decision-node on the basis
of a physical environment of the client.

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6.   The method of Claim 1, further comprising:

enabling the user to go from the entry decision-node
to a preceding decision-node.

7.   The method of Claim 1, wherein the user-information is
retrieved from the system.

8.   The method of Claim 1, wherein the user-information is
retrieved from another party.

9.   The method of Claim 1, wherein the user supplies the
user-information.

10.   The method of Claim 1, wherein the user-information is
based on past behavior of the user.

11.   The method of Claim 1, wherein a decision node is
associated with voice prompts.

12.   The method of Claims 1, wherein a decision node is
associated with a displayed element.

13.   The method of Claim 1, further comprising:
        displaying a graphical user interface associated with
the user entry decision-node;
        customizing the graphical user interface from the
user-information.

14.   The method of Claim 13, further comprising:
        enabling the user to customize the graphical user
interface.

15.   A data processing system comprising:

a client;

a control process unit to execute a decision-tree based control process that enables access to the system from the client, the decision-tree being comprised of

5   inter-linked decision-nodes;

a customization unit coupled to the control process unit to determine a user entry decision-node from user-information associated with a user seeking access to the system, and to configure the control process to enable the

10   user to access the system from the client at the user entry decision-node.

16.   The system of Claim 15, further comprising:

a memory unit for storing the user-information.

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17.   A computer readable storage medium for storing instructions for carrying out a method of customizing a decision-tree based control process that enables access to a data processing system from one of a plurality of

20   clients, the method comprising:

defining the decision-tree based control process, the decision tree being comprised of inter-linked decision-nodes;

retrieving user-information associated to a user

25   seeking access to the system;

determining from the user-information a user entry decision-node; and,

configuring the control process to enable the user to access the system from the client at the user entry

30   decision-node.

18.   A device for accessing a data processing system, the
device comprising:

a control process unit to execute a decision-tree based
control process that enables access to the system from the
5   device, the decision-tree being comprised of inter-linked
decision-nodes;

a customization unit coupled to the control process unit
to determine a user entry decision-node from user-
information associated with a user seeking access to the
10   system, and to configure the control process to enable the
user to access the system from the client at the user entry
decision-node.